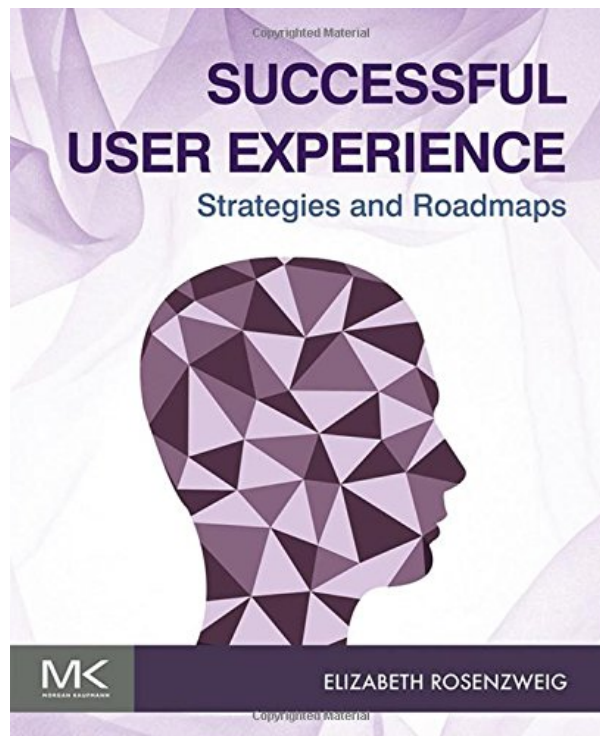
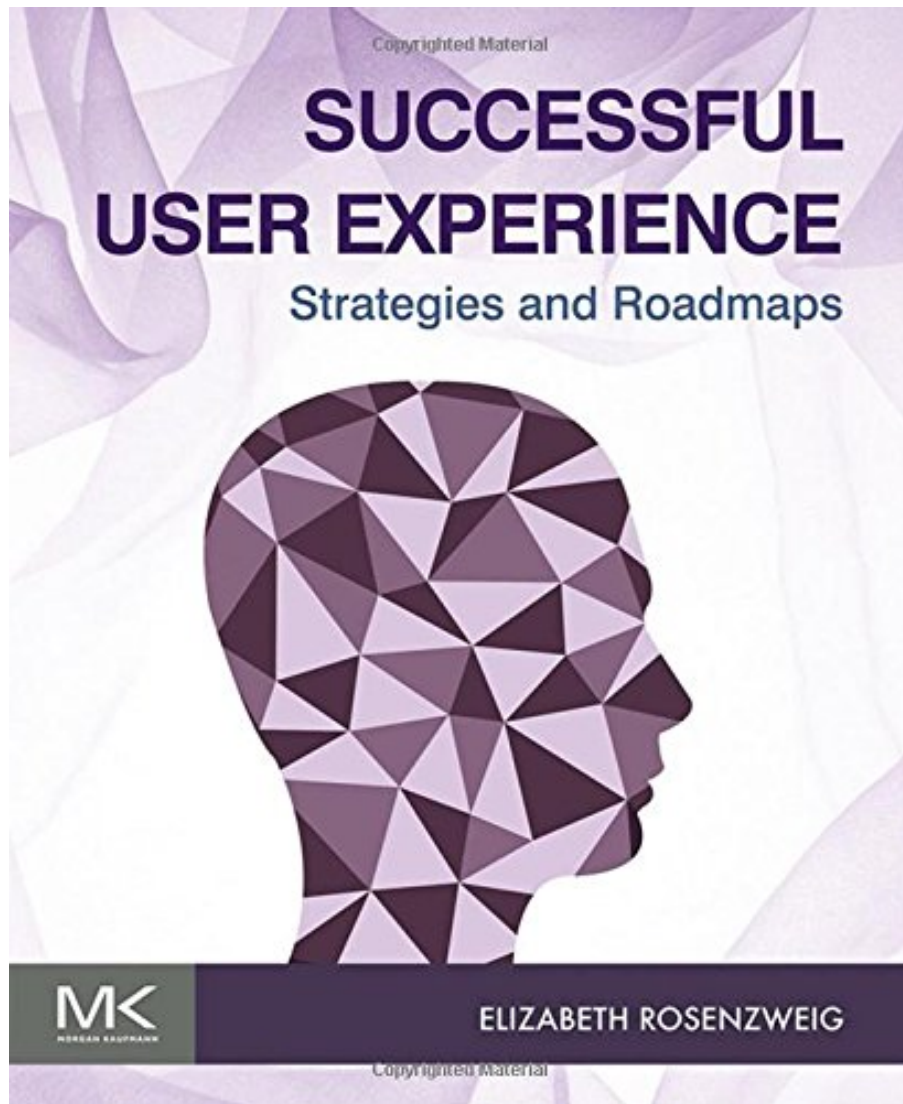


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From the Back Cover

Successful User Experience: Strategy and Roadmaps provides you with a hands-on guide for pulling all of the User Experience (UX) pieces together to create a strategy that includes tactics, tools, and methodologies. Leveraging material honed in user experience courses and over 25 years in the field, the author explains the value of strategic models to refine goals against available data and resources. You will learn how to think about UX from a high level, design the UX while setting goals for a product or project, and how to turn that into concrete actionable steps. After reading this book, you'll understand:

- How to bring high-level planning into concrete actionable steps
- How Design Thinking relates to creating a good UX
- How to set UX Goals for a product or project
- How to decide which tool or methodology to use at what point in product lifecycle

This book takes UX acceptance as a point of departure, and builds on it with actionable steps and case studies to develop a complete strategy, from the big picture of product design, development and commercialization, to how UX can help create stronger products. This is a must-have book for your complete UX library.

Key features include:

Case studies included in each chapter to provide real world examples of theories and processes
About the Author

Elizabeth has worked as a consultant and employee in several major corporations for over 28 years. Her experience includes design and development, ranging from website and, applications, to hardware products and technology development. Elizabeth has completed projects for many major corporations as well as academic institutions. Elizabeth holds a BA in Fine Art Photography and Printing Technologies from Goddard College and a MS in Visual Studies (User Interface Design and Computer Output) from the Media Lab at MIT.

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